

Program Protocol Agreement

between

COMMONWEALTH OF AUSTRALIA
ACTING THROUGH CENTRELINK

and

STATE OF NEW SOUTH WALES
ACTING THROUGH THE
DEPARTMENT OF JUVENILE JUSTICE

For the provision of services to young offenders in
Juvenile Justice Centres
and on legal orders in the community

1 July 2008 – 30 June 2011

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1: Terms and definitions

ABSTUDY – Assists Indigenous students to participate in education by providing a means-tested living allowance and other supplementary benefits to eligible students. Administered by Centrelink on behalf of the Department of Education, Employment & Workplace Relations.

Central Contact Officer: (in the context of this protocol) means the person fulfilling the role of a nominated Central Contact Office in either the Department of Juvenile Justice or Centrelink.

Centrelink – Australian Government statutory authority. Part of the Department of Human Services since 26 October 2004.

Centrelink Mainframe – Centrelink's central database and information system

Centrelink Remote Access Services (RAS) – Centrelink facility that enables logging on to the Centrelink Mainframe from a remote location using a PC equipped with a modem.

Centrelink Security Accesslink Card – Centrelink security device that enables password protected log-on into the system by authorised staff.

Centrelink Services for Juvenile Justice Implementation Pack – Plan for the implementation of the Program Protocol with the Department of Juvenile Justice.

Customer – (in the context of this protocol) means a person in receipt of Centrelink payments.

Electronic Benefits Transfer (EBT) Card – A system which allows Centrelink to transfer funds to a customer electronically via the use of an Automatic Teller Machine (ATM) card.

Intellectual Property Rights -- means any and all now known or hereafter known tangible and intangible (a) rights associated with works of authorship, including but not limited to copyrights, moral rights, and mask-works, (b) trademark and trade name rights and similar rights, (c) trade secret rights, (d) patents, designs, algorithms and other industrial property rights, (e) all other intellectual and industrial property rights (of every kind and nature and however designated) (including logos, "rental" rights and rights to remuneration), whether arising by operation of law, contract, license, or otherwise, and (f) all registrations, initial applications, renewals, extensions, continuations, divisions or reissues hereof now or hereafter in force (including any rights in any of the foregoing).

Lawful Custody Allowance – A payment to ABSTUDY students who are imprisoned in a corrective institution, remand centre or youth training centre, to assist with expenses associated with study, such as education institution fees, textbooks, equipment, stationery and daily travel costs.

Order (Legal): Refers to the legal mandate that relates to the reason for juvenile justice involvement. An order can be a Control Order, which means that a young person is detained in custody for a specified period.

Relevant Information -- (in the context of this protocol) means information that has a reasonable connection with social security payments as authorised by the *Social Security (Administration) Act 1999 (Cth)*.

Remand - Short Term Remand is defined as a period in detention, which is usually two months or less. Long Term Remand is defined as a period of detention expected to be greater than two months.

Young offender – (in the context of this protocol) means both a person who is subject to imprisonment by way of full-time detention and a person who is subject to a legal order (direction by a court to do an act or refrain from a certain act) in the community.

Youth Justice Conferencing - Youth Justice Conferences operate within the terms of the *Young Offenders Act 1997*. They are available for offences committed by children and young people that are too serious to be dealt with by police warnings or formal cautions. Conferences can be held for the vast majority of offences commonly committed by children and young people but not for offences that cause death of a person, sexual assault, serious drug offences, breaches of apprehended violence orders, and traffic offences where the offender is old enough to hold a permit or a licence.

2: Background

- 2.1 This Program Protocol sets out the understanding between the Commonwealth of Australia acting through Centrelink (of the one Part) and the State of New South Wales acting through the Department of Juvenile Justice (of the other Part) regarding their respective roles and responsibilities concerning the provision of services for young offenders.
- 2.2 Centrelink services for young offenders currently fall into the following main categories:
- Services that target debt prevention and fraud for young offenders who were Centrelink Customers prior to entry into custody;
 - Services that enable eligible young offenders to be assessed pre-release and access timely payment and services on release to assist with re-establishment in the community;
 - Other services relevant to young offenders during custody and pre-release that may assist with economic and social participation on release; and
 - Services to support young offenders to maintain the appropriate payments, to participate in Centrelink programs, and to attend appointments as required.
- 2.3 The NSW Department of Juvenile Justice is responsible for administering the lawful custody of young offenders in Juvenile Justice Centres and the supervision of young offenders on legal orders in the community. Further details about the juvenile justice system are given in **Schedule A** and further details of community-based supervision of young offenders in **Schedule B**. A listing of Juvenile Justice detention and community centres is at **Schedule H**.
- 2.4 The reasons for access and services provided by Centrelink to young offenders may be enhanced or changed to align with Federal Government budget initiatives and other organisational requirements post implementation of the Program Protocol. Centrelink will advise and consult with the NSW Department of Juvenile Justice on procedural changes as they occur and issue revised procedural instructions through the Department's nominated Central Contact Officer.
- 2.5 This Program Protocol does not create any legally binding rights and obligations between the Parties, nor is it an offer or an invitation that is capable of acceptance.
- 2.6 Nothing in this Program Protocol derogates from the Parties' respective capacities to do what is legally required or authorised.

3: Monitoring

- 3.1 Centrelink and the NSW Department of Juvenile Justice will consult on any matters relating to the operation of this Program Protocol or any other matters as may be agreed to be appropriate for consultation. The Parties agree to meet from time to time at the request of either Party, including other State/Territory Parties who are Party to similar Program Protocols, to discuss any difficulties in the operation of the Program Protocol or any changes proposed to this Program Protocol.
- 3.2 Subsequent to the signing of the Program Protocol, Centrelink and the NSW Department of Juvenile Justice will establish mechanisms, procedures and contacts for Centrelink offices and Juvenile Justice Centres to facilitate progress of service and access issues at the local level.
- 3.3 Centrelink and the NSW Department of Juvenile Justice will provide Central Contact Officers to participate in ongoing consultation, monitoring and review of implementation at the local level.

4: Disclosure of Relevant Information

- 4.1 The Parties will disclose Relevant Information to each other for the operation, monitoring and review of this Program Protocol in accordance with the Program Protocol and relevant law.
- 4.2 The Department of Juvenile Justice is authorised to disclose Relevant Information to Centrelink under the *Young Offenders Act 1987 (NSW)*. Centrelink is authorised to disclose Relevant Information to New South Wales under the *Social Security (Administration) Act 1999 (Cth)* provided that the Relevant Information disclosed is only used for the purposes of social security law.
- 4.3 The Parties will only disclose Relevant Information to each other via secure facsimile or other permissible method as detailed in the Centrelink Security Policy Manual as updated by Centrelink's Security and Information Protection Branch from time to time.
- 4.4 The Parties will abide by the *Privacy Act 1988 (Cth)* and any other privacy or confidentiality legislation that governs the use and/or disclosure of information.
- 4.5 Nothing in this Program Protocol prevents Centrelink from issuing lawful notices under section 196 of the *Social Security (Administration) Act 1999 (Cth)* pursuant to its powers under section 192 and 195 of the same that require the giving of information or the production of documents.

5: Review

- 5.1 A review of the Program Protocol will be undertaken at intervals of 18 months throughout the term of the current agreement. The Parties will jointly review the Program Protocol.

6: Role of each party

6.1 Department of Juvenile Justice

Pursuant to its powers under *The Young Offenders Act 1997 (NSW)*, *The Children (Community Service Orders) Act 1987 (NSW)*, *The Children (Detention Centres) Act 1987 (NSW)*, and as otherwise provided under law, the NSW Department of Juvenile Justice will:

- 6.1.1 Facilitate access for Centrelink staff providing a service in Juvenile Justice Centres, Juvenile Justice Community Offices (including Youth Justice Conferences) and the Youth Drug & Alcohol Court by:
- a) implementing protocols to allow timely, safe and supervised access for Centrelink staff;
 - b) providing local safety and security inductions to Centrelink staff and enabling them to access debriefing mechanisms following a critical incident;
 - c) issuing Centrelink staff with appropriate identification that allows streamlined access;
 - d) if required, providing access for Centrelink staff to process claims during interviews with young offenders via approved secure laptops (provided by Centrelink) utilising either Internet Remote Access Services (IRAS) card or utilising existing phone line connections in accordance with security considerations defined under **Schedule C**;
 - e) where group presentations on Centrelink services are required, and where operationally possible taking into account security considerations, providing access to available training facilities and equipment including video players and whiteboard.
- 6.1.2 Provide Centrelink the following Relevant Information for young offenders entering Custody:
- a) details of young offenders entering custody in accordance with **Schedule D** to assist adjustment of entitlement and ensure outstanding monies due to young offenders are paid;

- b) details of young offenders to be released from custody in accordance with **Schedule E** to assist timely payment on release;
- c) details of young offenders applying for Centrelink payments who are released under certain conditions (e.g. required to participate in rehabilitation programs on release or have Supervision Release Orders that relate to Centrelink requirements);
- d) discharge information for young offenders upon release on letterhead including full name, known alias names, date of birth, place of birth, date of discharge, place of discharge, Detainee ID number, period in custody, name and contact number for the young offender's Juvenile Justice Officer/Counsellor, and signature of an authorised officer whose name and signature has been previously notified to Centrelink for verification purposes;
- e) additional Relevant Information when requested by Centrelink, including a young offender's address prior to entering custody, the area a young offender intends to move to upon release, a young offender's trust account balance, and
- f) where appropriate, any Relevant Information, including employment and training records and health assessments, which may assist Centrelink to facilitate the young offender's access to services and payments in order to enhance their economic and social participation on release or in the community.

6.1.3 Provide Centrelink with the following Relevant Information for young offenders in the Community:

- a) Relevant Information which details conditions of supervision that may affect their ability to look for work under Centrelink conditions (e.g., being required to participate in rehabilitation programs on community-based court orders), and
- b) Relevant Information concerning employment, training and/or health assessments which may assist Centrelink to facilitate access to services and payments to enhance the young offender's economic and social participation on release.

6.1.4 Facilitate access to EBT cards for released young offenders, in accordance with **Schedule F**.

6.1.5 Assist young offenders to prove their identity to Centrelink, including verifying identity during Centrelink pre release interviews, allowing access to available identification documents, and assisting young offenders participating in pre-release programs to apply for standard forms of proof of identity.

6.1.6 Provide information on Centrelink Services to young offenders, including information on culturally specific programs such as the Lawful Custody Allowance to Indigenous young offenders.

6.1.7 Provide Centrelink with details of all young offenders for whom a Family Tax Benefit is claimed as per **Schedule G**.

6.2 Centrelink

Pursuant to its powers under the *Social Security (Administration) Act 1999* and as otherwise provided under the law, Centrelink will:

- 6.2.1 Provide Relevant Information to the Department of Juvenile Justice.
- 6.2.2 Provide Centrelink Services to the Department of Juvenile Justice including:
 - a) providing the Centrelink Services for Juvenile Justice Centres Implementation Pack to the Department of Juvenile Justice;
 - b) providing procedural instructions on future changes and enhancements that may be required to align with Federal Government budget initiatives and other organisational requirements;
 - c) providing relevant contacts within Centrelink to progress local issues.
- 6.2.3 Provide Centrelink Services to Juvenile Justice Centres and Juvenile Justice Community Service offices including:
 - a) providing assistance in debt prevention for Centrelink Customers entering custody in accordance with **Schedule D**;
 - b) providing a pre-release service where required in accordance with **Schedules E and F**. This may include accepting/processing claims, interviewing young offenders and giving group information seminars. The frequency and method of service will be determined in consultation with the Department of Juvenile Justice at the local level and will respond to local needs;
 - c) providing administrative services for Lawful Custody Allowance claims for reimbursement of eligible indigenous young offenders' study expenses;
 - d) providing outreach services directly to young offenders by Centrelink staff at community offices where practicable;
 - e) providing Department of Juvenile Justice staff with information on Centrelink procedures for receiving information regarding possible fraud in relation to Centrelink payments.
- 6.2.4 Facilitate payment in cases where a young offender is unable to access cash payment through normal mechanisms on the day of release in accordance with **Schedule F**.
- 6.2.5 If and where TAFE endorsed community-based vocational education and training programs for young offenders are conducted, or the Department of Juvenile Justice's Funding Program, which are capable of satisfying mutual obligation requirements, develop arrangements for recognition of mutual obligations by participating young offenders.

- 6.2.6 Provide fortnightly advice about Family Tax Benefit allowances paid into the Department of Juvenile Justice's bank account as per **Schedule G**.
- 6.2.7 Both Parties will otherwise perform their roles in accordance with the Schedules, which form part of this Program Protocol.

6.3 Intellectual Property Rights

- 6.3.1 Both parties acknowledge that nothing in this Program Protocol shall affect ownership of any intellectual property rights.
- 6.3.2 Both parties grant each other access to their Intellectual Property to the extent that this is necessary for the implementation of this Program Protocol.

7: Term

- 7.1 This Program Protocol shall run for three years commencing on 1 July 2008 and finishing on 30 June 2011, unless terminated earlier under Section 10 of this Program Protocol.

8: Variation

- 8.1 Any variation to this Program Protocol must be in writing and agreed to by both Parties before such variations can take effect.

9: Dispute resolution

- 9.1 If there is a dispute between the Parties concerning this Program Protocol, the Parties agree that they will take all necessary steps to resolve the dispute quickly and expeditiously by mutual agreement, using the following procedures:
 - a) initial negotiation at the Central Contact Officer level;
 - b) if not resolved through the initial negotiation, the matter is to then be referred to the Area Manager Centrelink and the Deputy Director General (Operations), Department of Juvenile Justice.

- c) if not resolved through those negotiations, the CEO Centrelink and the Director General, Department of Juvenile Justice, will finally resolve the matter.

9.2 Despite the existence of a dispute, each Party will (unless requested not to do so, in writing, by the other Party) continue to perform its role under this Program Protocol.

10: Termination

- 10.1 The Parties may, at any time by written notice, give the other Party 90 days notice of termination or variation to the scope of this Program Protocol.
- 10.2 Upon such notice being given, the other Party shall cease or reduce work according to the tenor and shall do everything possible to mitigate consequential losses.
- 10.3 Each Party agrees to absorb their costs as a consequence of any notice issued under this clause.
- 10.4 The Parties may also at any time terminate this Program Protocol by mutual agreement in writing if they so wish.

11: Insurance

- 11.1 The Parties acknowledge that each maintains public liability insurance at a level of cover not less than \$10 million.
- 11.2 A Party will provide to the other at its request a copy of the *Certificate of Currency* maintained under clause 11.1.

12: Execution

This Program Protocol's date of execution is the 16th day of FEBRUARY 2009

SIGNED for and on behalf of the Commonwealth of Australia by:

Name:

Title: Chief Executive Officer
Centrelink

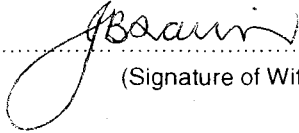


(Signature)

in the presence of:

JOAN B SAVIC

(Printed Name of Witness)

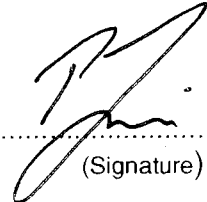


(Signature of Witness)

SIGNED for and on behalf of the State of New South Wales

Name:

Title: Director General
Department of Juvenile Justice

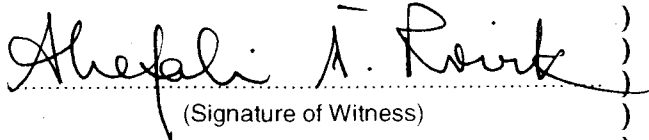


(Signature)

in the presence of:

SHEFALI S. ROYK

(Printed Name of Witness)



(Signature of Witness)

Schedule A: The juvenile justice system

The NSW Department of Juvenile Justice deals with young offenders who are referred and accepted for youth justice conferences, those who are remanded in custody pending appearance at court, and those who have been sentenced by a court to community-based supervision or to a period in custody in a Juvenile Justice Centre:

- Youth justice conferencing is available for offences committed by young people that are considered too serious to be dealt with by police cautions or formal warnings. These conferences are based on the principles of restorative justice.
- Community-based orders from the courts require the Department to supervise the young offenders within the community.
- Custodial sentences ordered by the courts are supervised by the Department in a number of detention centres across NSW.

All young offenders brought under the Department's supervision would have been between the ages of 10 and 17 years at the time of their offences. The main causes of offences are alcohol and substance abuse, poor parental supervision, difficulties in school and employment, negative peer associations, poor personal and social skills, homelessness, adolescent brain development, neglect, and abuse.

In 2006/2007, the overall statistics of the youth justice system were:

- 4403 admissions to juvenile justice centres for both remand and control.
- 3121 community supervision orders were commenced.
- 1185 Youth Justice Conferences facilitated.
- the proportion of males in Youth Justice Conferencing was 80.7% and in sentencing it was 95.1%.
- 50.5% of young offenders attending Youth Justice Conferences were aged less than 15 years.
- Most young offenders are aged between 16-17 years
 - 61.9% of those on community-based supervision orders
 - 52.9% of those on remand orders
 - 68% of those in detention.
- The proportion of Aboriginal young people under Departmental supervision was:
 - 39.5% of those on community-based supervision
 - 37.8% of those on remand
 - 54.7% of those in detention
 - 27.2% of those attending Youth Justice Conferencing.

The most recent studies of the physical, intellectual and mental health of the young offenders in the juvenile justice system are the 2003 *Young People in Custody Health Survey*¹ and the 2006 *Young People on Community Orders Health Survey*². These studies identified the following significant issues for the young offenders supervised by the Department:

Summary Findings of Health Surveys	Custody (YPiCHS)	Community (YPoCOHS)
Symptoms consistent with a clinical diagnosis of mental illness	88%	40%
Symptoms consistent with Schizophrenia	21%	3%
Intellectual disability	10-13%	8-11%
Mild or severe hearing loss	33%	N/A
Experienced abuse and/or neglect	68%	72%
Reading scores below low average	40%	21%
Left School by Year 9	33%	32%
Suspended at some time	91%	90%
Special education	40%	36%
History of parental/ step parental imprisonment	43%	27%
History of care	28%	24%
Not living in the family home	33%	36%

The stand-out statistics from the perspective of this Program Protocol are that there is a small percentage of young offenders in Custody with an intellectual disability (up to 13%) and that:

- 88% have symptoms consistent with a clinical diagnosis of metal illness.
- 33% have mild or severe hearing loss
- 40% have reading scores below low average.

This indicates that special consideration needs to be given to those in Custody in assisting them to understand Centrelink procedures and form filling.

1

http://www.djj.nsw.gov.au/pdf_htm/publications/annualreport/AnnualReport0506.pdf

²http://www.djj.nsw.gov.au/pdf_htm/publications/research/2006YoungPeopleCommunityOrders_KeyFindingsReport.pdf

Schedule B: Community-based supervision

The Department of Juvenile Justice's court-ordered community-based supervision of young offenders is aimed at reducing re-offending through intensive case management provided by professional staff, partnerships with other agencies, and offence-focused programs.

Community-based penalties may include good behaviour bonds, probation orders, community service workorders, parole orders, and suspended sentences.

There are 37 Juvenile Justice Community Offices across NSW providing the following services:

- Assessment reports prepared to assist courts in determining sentences.
- Court-directed supervision of young offenders placed on good behaviour bonds, probation, community service, or parole orders and suspended sentences.
- Support for young offenders with problems seeing bail or remanded in custody.
- Provision of counselling with a focus on alcohol and other drug misuse, generalist counselling, group work, living skills, and the provision of forensic and other psychological testing and assessment.
- Specialist programs such as the Sex Offender Program and the Violent Offender Program.
- Casework management and extensive networking with other government and community-based services to link juvenile offenders to the support services they need to stay out of trouble and comply with their legal orders, such as young offenders in the Youth Drug & Alcohol Court.
- Youth Justice Conferencing.

Schedule C: Access for laptops and data connection

Where possible, Juvenile Justice Centres are to provide access for Centrelink staff to process claims and other enquiries during interviews with young offenders via approved secure laptops (provided by Centrelink) utilising either Third Generation Internet Remote Access Service (IRAS) card (3-G Card) or an existing phone line connections where conveniently available and subject to security considerations in the absence of IRAS technology.

Where possible, access to a phone line will be made available to Centrelink staff to engage a telephone interpreter when required for interviewing purposes, and access to a printer and facsimile machine will be provided as required .

Laptops will be approved under the following conditions:

- 1) Laptops will have restricted access to Centrelink's IRAS which provides access to Centrelink's mainframe, Centrelink's internal intranet and email as well as a limited number of secure government websites.
- 2) The mainframe will be password protected using Centrelink's Security Accesslink Cards. The card will require a PIN number that displays a password valid for approximately 30 seconds. Accesslink Cards will be secured at all times, in the event of lost or theft will be deactivated immediately. Email access will require an additional password.
- 3) IRAS Cards are to be secured and accounted for at all times. In the event of loss or theft, Centrelink National IT support must be notified as soon as possible so that the card can be deactivated by Telstra.
- 4) Centrelink Laptops must not be connected to the Department of Juvenile Justice mainframe
- 5) Centrelink Laptops can only be used by Centrelink staff.

Schedule D: Debt prevention protocols

To assist with debt prevention for young offenders entering custody who were previously receiving Centrelink payments, DJJ's Information Management & Technology (IM&T) unit will provide Centrelink with the following details of young offenders entering custody for the purposes of compliance with the *Social Security Administration Act 1999 (Cth)*:

- Full name;
- Alias names;
- Date of birth;
- Sex
- Name of Juvenile Justice Centre;
- Date of reception into custody (taking into account periods held at in Juvenile Justice Centres) for the charged offence;
- Expected date of release (if known);
- Address or area residing prior to entry into custody; and
- Offender ID number.

These details will be supplied by IM&T to Centrelink each week on Mondays, Wednesdays and Fridays (with suitable changes for public holidays).

Schedule E: Advance notification of young offender's release

Centrelink will provide forms/instructions in *the Centrelink Services for Juvenile Justice Implementation Pack* to facilitate young offenders' preparation for release. This pack will be updated periodically as a separate procedural document. The following is a summary of protocols included for advance notification of young offenders to be released from custody.

To ensure Centrelink is able to provide a pre-release service to young offenders requiring payments/services on release, with their informed consent, the Department of Juvenile Justice will provide the following details about young offenders who wish to access Centrelink payments/services:

- Full name;
- Alias names;
- Date of birth;
- Name of Juvenile Justice Centre;
- Date of reception into custody for the charged offence;
- Expected date of release;
- Address or area residing prior to entry into custody; and
- Offender ID number.
- Where practicable provide young offenders' details 7 to 21 days in advance of release. As release dates may change within a 21-day period, or for very short terms of imprisonment, a lesser timeframe may be more appropriate. Requirements for advance notice will be negotiated at the local level.
- Where practicable the release date provided to Centrelink changes, Juvenile Justice Centres notify Centrelink within 48 hours or before the previously advised release date, whichever is sooner.

Schedule F: Method of payment on release

- F.1 Centrelink will provide forms/instructions to facilitate this process in the *Centrelink Services for Juvenile Justice Implementation Pack*. This pack will be updated periodically as a separate procedural document. The following is a summary of protocols included for method of payment on release.
- F.2 Where an young offender is unable to access a cash payment on the day of release through usual processes, access to a cash payment will be delivered by issuing a Centrelink Electronic Benefit Transfer (EBT) Card on the day of release.
- F.3 Centrelink will:
- deposit payments into the young offender's EBT card prior to their release;
 - provide associated documentation/forms as per the *Centrelink Services for Juvenile Justice Centres Implementation Pack*.
- F.4 Juvenile Justice Centres will:
- issue the EBT on the day of release;
 - provide authorised and fully trained staff to facilitate EBT handovers;
 - provide safe and secure storage of Centrelink EBT cards until issued to the young offender;
 - witness that the young offender signs their application form stating they have received their EBT card;
 - sign as a witness to the young offender's signature;
 - notify Centrelink as to whether or not the young offender was released on the expected release date. Refer to Clause 4.3 for secure methods of information sharing.
 - return the EBT card to Centrelink if the young offender is not being released.

Schedule G: Family tax benefit

- G.1 The NSW Department of Juvenile Justice currently claims Family Tax Benefit for young offenders in custody for ten days or more. Current processes will continue. DJJ's Information Management & Technology (IM&T) unit will:
- a) Provide claims to Centrelink for young offenders in custody for ten days or more. These claims include details of name, date of birth, date of admission into custody, parent's or guardian's name, parent's or guardian's address.
 - b) Provide advice of discharge to facilitate cessation of payments to the Department of Juvenile Justice. This advice includes: name, date of birth, date of discharge, discharge address, and name of person discharged to.
- G.2 Centrelink will forward fortnightly advice of the amount of money deposited into the Department of Juvenile Justice's bank account in that fortnight including the young offender's name, date of birth, period of payment and amount deposited. To assist in reconciliation of payments, Centrelink will provide more detailed advice in relation to past periods upon request.
- G.3 The Department of Juvenile Justice will reconcile monies received against Centrelink's listing. If overpayments or underpayments are identified, the Department of Juvenile Justice will advise Centrelink and raise an adjustment sheet.

Schedule H: Juvenile Justice detention and community centres

Juvenile Justice Detention Centres

Acmena
Grafton

Broken Hill
Broken Hill

Cobham
St Marys

Emu Plains
Emu Plains

Frank Baxter
Kariong

Juniperina
Lidcombe

Orana
Dubbo

Reiby
Airds

Riverina
Wagga Wagga

Juvenile Justice Community Centres

Albury
Armidale *
Batemans Bay
Bathurst
Bega
Blacktown East *
Blacktown West
Bourke
Bowral
Broken Hill *
Campbelltown *
Coffs Harbour *
Deniliquin
Dubbo *
Fairfield East *
Glen Innes
Gosford *
Goulburn
Grafton
Griffith
Kempsey *
Lismore *
Moree
Muswellbrook
Newcastle *
Nowra
Orange *
Parkes
Queanbeyan *
Sydney *
Tamworth
Taree
Tweed Heads
Wagga Wagga *
Walgett
Wollongong *

** Provides Youth Justice Conferencing*